



News Release

October 23, 2009
GA-1858-NR-052
GEMA/FEMA News Desk:
678-728-7531

REPLACING RECORDS PART OF GEORGIA FLOOD RECOVERY

ATLANTA – Replacing important records turned to sopping useless pulp during the September storms and flooding that soaked 17 Georgia counties is an important step in recovery.

The local, state and federal offices that assist with replacing documents and records are among the wide range of resources available for those recovering from the flooding. Key among those resources is the FEMA Helpline at **800-621-FEMA (3362)**, TTY **800-462-7585** or online at www.DisasterAssistance.gov.

Disaster loan applications with the U.S. Small Business Administration can be submitted while waiting to replace lost documents. SBA specialists will help you complete the application even if records are damaged or missing.

While the list of damaged documents varies from person to person, here is a quick guide to how to go about replacing lost records:

Insurance: Ask your agent for copies of your policies, recent billing statements and cash-value statements.

Financial Records: Contact your bank, credit union, credit card company, brokerage firm and credit bureau for copies of account statements, loan applications, credit reports and other records.

Social Security Card: Find the nearest Social Security Administration office by calling 800-772-1213 (TTY 800-325-0778) or going online at www.SocialSecurity.gov. You will need to show identification such as driver's license, state-issued identification card or U.S. passport.

Birth/Death/Marriage Certificate: Contact the Vital Records bureau in the appropriate state. In Georgia, copies are available for \$10 money order by writing:

Georgia Department of Community Health
Vital Records
2600 Skyland Drive, NE
Atlanta, GA 30319-3640

(MORE)

REPLACING RECORDS PART OF GEORGIA FLOOD RECOVERY – Page 2

More information on Georgia Vital Records is available by calling 404-679-4702 or going online to <http://health.state.ga.us/programs/vitalrecords>.

Driver's License: A lost Georgia driver's license can be replaced by going to the Web site of Georgia Department of Driver Services at www.dds.ga.gov.

Divorce Decree: Contact the Clerk of Superior Court in the county where the divorce was granted.

Savings Bonds: If your savings bonds are destroyed, download Form PD F 1048 found at www.treasurydirect.gov, complete and mail to:

Bureau of the Public Debt
P.O. Box 7012
Parkersburg, WV 26106-7012

Federal Tax Returns: You have two options for getting copies of your federal tax return information. You can call 800-829-1040, or order transcripts by mail using IRS Form 4506T – Request for Transcript of Tax Return – found at www.irs.gov.

State Tax Returns: Copies of state income tax returns can be requested by calling 404-417-6760 or by writing to:

Georgia Department of Revenue
1800 Century Boulevard NE
Atlanta, GA 30345.

Motor Vehicle Title: You may apply for a replacement title at either your county tag office or at the Customer Service Operations of the Georgia Motor Vehicle Division office at 1200 Tradeport Boulevard in Hapeville.

An emergency preparedness kit should include copies of important documents such as your driver's license, Social Security card, insurance policies, family birth certificates and tax records. Store the documents in a plastic bag with a tight seal or in a water-proof container. You should also keep a copy of such records in a bank safe-deposit box or with a trusted relative.

More preparedness tips can be found at the FEMA Web site www.Ready.gov.

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585.

(MORE)